ESKER — BRINGING SECURITY & RELIABILITY TO YOUR COMPANY'S INFORMATION

Esker's services have been developed on a worldwide network of strategically placed production facilities and data centres, bringing together both physical and virtual infrastructure to offer the highest levels of security, flexibility and performance to help organisations protect their confidential information at all costs.

BENEFITS

Security

Esker's services rely on technologies delivered by cloud market leaders (e.g., Microsoft Azure, Amazon Web Services) and therefore benefit from the physical and digital security levels their cloud services provide.

Scalability

Esker processes over 1 billion transactions each year. Thanks to its scalable technology, processing capacity can be increased without impacting current production and contractual commitments on delivery requirements are more easily met.

Reliability

Esker's services inherently benefit from the reliability from Microsoft Azure & Amazon Web Services. Additionally, data back-ups are stored in multiple locations to ensure data security at all times.

Monitoring

Esker's services are monitored 24/7 to deliver operational continuity and rely on multiple redundancy layers to counter any possible hardware failure and provide high availability service.

Confidentiality

Esker keeps data safe thanks to unique document identifiers and multiple layers of security. Esker ensures that data can only be accessed by the appropriate users.

Data Encryption

To reinforce security, privacy and data confidentiality, Esker encrypts all inbound and outbound data communications. Data is also encrypted at rest within the platform.

ABOUT SYSTEM AND ORGANISATION CONTROLS (SOC) COMPLIANCE

A SOC report is a reporting standard that analyses a service organisation's control over information technology and related processes.

Esker completed its SOC 1® Type 1 examination in 2012 and SOC 1® Type 2 in 2014, which means Esker is SSAE18 & ISAE 3402 certified, validating that its information systems are relevant in terms of security, availability, processing, integrity, and confidentiality of customer data.

Additionally, Esker's Collections Management solution completed its SOC 2® Type 2 examination in 2020.

ABOUT DATA PRIVACY

Esker has achieved ISO 27001 certification for its Information Security Management System (ISMS) of on-demand services (excluding its Collections Management solution). Esker provides a valuable privacy and security framework for companies needing to comply with HIPAA rules associated with the electronic transmission of health information.

LEARN MORE

For real-time information on system performance, including live data and up-to-the-minute information on planned maintenance, visit **www.trustesker.com**

> **ESKER'S SOLUTION WORKED WITH OUR ERP AND PROVIDED END-TO-END PROCESS AUTOMATION. A CLOUD-BASED SOLUTION WAS A PREREQUISITE — ITS EASE OF USE, SIMPLIFIED IT INFRASTRUCTURE, AND MAINTENANCE MEANT LITTLE USER TRAINING AND A RAPID GO-LIVE."**
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> IT DIRECTOR, ORIENTIS