

Accounts Payable

**Hive+Wellness**  
A U S T R A L I A

# Modernisation of Accounts Payable System Delivers Operational Efficiencies

atturra  
ESKER®

## At a glance

# Hive + Wellness Australia



**Manufacturing**



**Located in Queensland**



**QAD Enterprise Edition  
ERP**



## Challenges

**Inefficient manual processes, limited visibility  
& scalability constraints**

Hive + Wellness Australia (HWA) has supported Australian beekeeping families for over 70 years. They are dedicated to innovation and quality in bee products, protecting and fostering the growth of the Australian apiculture industry, bee population and our environment. Through a portfolio of strong heritage brands, including Capilano Honey, Barnes Naturals and Wescobee Honey, they share their passion and knowledge of honey, bees and health with consumers.

HWA were manually processing around 11,000 invoices per year. From a time and cost perspective, it was inefficient, and the business lacked visibility and control. Tracking invoice status in real-time or identifying bottlenecks or potential payment issues was difficult. Scalability was impossible, and additional burdens were placed on staff during peak periods.

The business were seeking an accounts payable (AP) automation solution that would seamlessly integrate with its ERP, QAD's Enterprise Edition, enabling data-driven decision making and improved operational efficiency.

Having been HWA's technology solutions partner since 2005, Atturra were engaged to implement and integrate Esker Accounts Payable.

# Solution

## Seamless integration with QAD ERP

Atturra selected Esker Accounts Payable for Hive + Wellness, as it eliminates manual AP invoice processing with AI-driven data capture, touchless processing, and electronic workflow capabilities. Of equal importance for the client was that it integrates with QAD Enterprise Edition, their existing ERP.

Atturra brought almost two decades of HWA system and business knowledge to the project. Taking a systematic approach to interface the data from Esker to QAD ERP, the team developed tailored configurations and customisations to cater to HWA's specific business processes.

Atturra's business applications specialists worked closely with the team at HWA and Esker to design, configure, automate, integrate and deploy the solution.

“Our partnership with Atturra is collaborative, supportive, and focused on achieving successful outcomes together. They are excellent communicators, and provide updates, information and support with their helpdesk system. Atturra's consultants are very knowledgeable and effective listeners, always seeking to understand our scenario better so they can provide the correct advice. Having Atturra and Esker working together enabled Esker Accounts Payable to be implemented seamlessly into our business.”

**Allen Wang**

Financial Controller, Hive + Wellness Australia







## Highlights



**Implementing and integrating Esker Accounts Payable into QAD ERP increased operational efficiency.**



**Eliminated manual processing of up to 11,000 invoices annually.**



**Developed tailored configurations and customisations to cater for HWA's specific business processes.**

# Results

## Streamlined AP operations, enhanced visibility & increased efficiency

With Atturra's support, HWA transitioned seamlessly to Esker's solution. A structured approach between Esker and Atturra enabled a smooth rollout within five months, meeting the target go-live date of August 2024. Esker also provided practical training that equipped users at Hive + Wellness Australia with the necessary skills to use the AP automation solution effectively.

HWA now have increased visibility and control of invoices in the system. It benefits from improved analytics, real-time validation and cross-referencing capabilities that eliminate guesswork and enable data-driven decision-making.

Consistent, standardised processing has positively impacted accuracy. Automation has reduced the burden on employees, allowing them to focus on other strategic work, even during busy periods.

With Esker Accounts Payable successfully integrated into its ERP, HWA has a tailored AP solution that meets its needs and has improved operational efficiency.

# Want to automate your accounts payable process like Hive + Wellness Australia?

Get in touch with Esker.

## About Esker

Esker is the global authority in AI-powered business solutions for the Office of the CFO. Leveraging the latest in automation technologies, Esker's Source-to-Pay and Order-to-Cash solutions optimise working capital and cashflow, enhance decision-making, and drive better collaboration and human-to-human relationships with customers, suppliers and employees. Esker operates in North America, Latin America, Europe and Asia Pacific with global headquarters in Lyon, France, and U.S. headquarters in Madison, Wisconsin.

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