



BACKGROUND

Like virtually all entities in the legal services industry, this Wisconsin family law firm engages in a wide variety of communication with clients, courts and other firms.

This particular firm had already made their document-based transactions as paperless as possible by relying on email and a cloud service that clients can connect to and review files. However, paper must still be used in certain circumstances (e.g., specific motions, legal documentation, etc.), and many courthouses don't accept email. For these instances, the firm sought an automated solution that could get these time-sensitive documents sent out faster and more cost-effectively.

SOLUTION & BENEFITS

The family law firm selected Esker's fax service solution as a replacement to its previous manual process. Now, inbound and outbound fax communication is being orchestrated through email, bringing new levels of ease and efficiency to the process.



COST-EFFECTIVE

- No startup costs necessary, just monthly traffic charges
- Pass savings onto clients by not having to charge them for faxing/copies



SIMPLE & SECURE

- Can be used anytime, anywhere; faxes can now be sent via email
- Paper is no longer sitting out on a fax machine; email is encrypted



RELIABLE & TRANSPARENT

- Instant email notifications confirm if faxes were actually sent
- Eliminated concern if/ when documents were filed in a timely manner

"Time sensitivity is a big deal in our line of work. With Esker, I now have the reassurance that important legal documents are being delivered quickly, securely and with full transparency — it's incredibly simple to use."

Firm Owner & Sole Shareholder

ABOUT THE COMPANY

This Wisconsin family law firm prides itself on providing the highest quality legal service in a style most convenient and cost-effective for achieving its clients' goals. Practicing throughout Wisconsin, it represents clients in all types of family law cases, including: divorce, paternity, child support, child custody, quardianship, and termination of parental rights and appeals.

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