

DATASHEET

ESKER ON DEMAND — BRINGING SECURITY & RELIABILITY TO YOUR COMPANY'S INFORMATION

Esfer on Demand has been developed on a worldwide network of strategically placed production facilities and data centers, bringing together both physical and virtual infrastructure to offer the highest levels of security, flexibility and performance to help organizations protect their confidential information at all costs.

BENEFITS

Security

Esfer on Demand relies on technologies delivered by Microsoft Azure and therefore benefits from the best physical and digital security on the market.

Scalability

Esfer processes over 1 billion transactions each year. Thanks to its scalable technology, processing capacity can be increased without impacting current production and contractual commitments on delivery requirements are more easily met.

Reliability

Esfer on Demand inherently benefits from the reliability from Microsoft Azure. Additionally, archived data is perfectly redundant and back-ups are stored in multiple locations.

Monitoring

Esfer on Demand is monitored 24/7 to deliver operational continuity and relies on multiple redundancy layers to counter any possible hardware failure and provide high availability service.

Confidentiality

Esfer keeps data safe thanks to perfect data segregation, unique document identifiers and multiple layers of security. Esfer ensures that data can only be accessed by the appropriate users. Esfer provides a valuable privacy and security framework for companies needing to comply with HIPAA rules associated with the electronic transmission of health information.

Data Encryption

To reinforce security, privacy and data confidentiality, Esfer encrypts all inbound and outbound data communications. Data is also encrypted at rest within the platform.



ESKER'S SOLUTION WORKED WITH OUR ERP AND PROVIDED END-TO-END PROCESS AUTOMATION. A CLOUD-BASED SOLUTION WAS A PREREQUISITE — ITS EASE OF USE, SIMPLIFIED IT INFRASTRUCTURE, AND MAINTENANCE MEANT LITTLE USER TRAINING AND A RAPID GO-LIVE."

IT DIRECTOR | ORIENTIS

ABOUT ISO 27001

ISO 27001 is the internationally recognized standard for certifying that a company's Information Security Management System (ISMS) protects its data and that of its customers.

Esfer has achieved ISO 27001 certification for its ISMS of on demand services by A-lign, an independent, third-party auditor. Customers using Esfer's cloud solutions can be confident their data is safe, properly controlled, and that security best practices are in place.

ABOUT SSAE 18 & ISAE 3402

The Statement on Standards for Attestation Engagements (SSAE) No. 18 and the International Standard on Assurance Engagements (ISAE) 3402 are reporting standards that analyze a service organization's control over information technology and related processes.

Esfer earned Type 1 compliance in 2012, and in 2014, was granted Type 2 compliance by A-lign, in order to enhance the level of security and assurance it provides to all its on-demand customers.

SSAE 18 and ISAE 3402 standards validate the quality and integrity of Esfer's internal control processes and procedures for on-demand customers and address the rules of internal control outlined in the Sarbanes-Oxley Act legislation.

LEARN MORE

For real-time information on system performance, including live data and up-to-the-minute information on planned maintenance, visit www.trustesker.com.

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