

BACKGROUND

Brockport Central School District is a public school district in New York State that serves 30,000 residents with five schools (three elementary, one middle and one high school). Previously, the district relied on 30 fax machines throughout its offices to transmit sensitive documents — a process that was very manual and offered limited visibility over faxing operations. Wanting to streamline things, Brockport decided to look into a solution that would automate the bulk of the process.

SOLUTION

Esker's HIPAA-compliant solution enables Brockport to handle documents and manage sensitive student information with greater speed, security and efficiency — all without having to invest costly resources in hardware or maintenance. Faxed documents can now be electronically sent and received from any desktop and archived for up to 11 years.

Rather than being tied to a fax machine, staff are now able to manage faxes nearly anywhere in the office. "Esker has exceeded my expectations at every level," said Roger Thaine, Network Technician at Brockport Central School District. "We've been able to save time and money — it's great."

BENEFITS

With Esker's solution streamlining fax activities, Brockport has experienced numerous benefits, including:



Document security; HIPAA-compliant technology helps safeguard student information



Greater visibility; documents are tracked in real time and always accessible



Eliminated manual handling; faxes are electronically transmitted and stored



Lower costs; minimal upfront expenses and pay-per-use pricing reduces fax expenses

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Roger Thaine | Network Technician

ABOUT BROCKPORT CENTRAL SCHOOL DISTRICT

Located in the historic Erie Canal village of Brockport, minutes from downtown Rochester, the Brockport Central School District serves 30,000 residents over 72 square miles. Its pre-kindergarten through grade 12 campus includes five schools (three elementary, one middle and one high school) and is right next door to The College at Brockport. All Brockport Schools are committed to the highest level of excellence by embracing the mission vision and core beliefs.

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