





## BENEFITS

"Ultimately, the success of the system depends on a thorough understanding of how credit unions and community banks do business. The role of the teller is crucial in dealing with customers quickly and professionally," as Mariotti explains. "The teller needs to view all the information on a customer - on the screen at one time. So the system needs to be designed specifically for their needs and it must be utterly robust and reliable. By integrating Tun Plus from Esker into Cunix, we have achieved exactly that."

Another key factor in the success of Cunix is that it offers such a high degree of unattended processing. Daily closing, back up processing, automatic transfers, accumulated forms generation, and pending credit reports are all processed automatically at the end of the day or month.

Mariotti comments, "Cunix's unattended processing capability is unmatched. It means our customers don't spend their evenings or weekends baby-sitting the computer systems. To achieve this we need 100% reliability from every component and every piece of application code. Again, Tun Plus delivers exactly what we need. In fact, using Tun Plus, we have been able to achieve everything we wanted to do."

## FUTURE

"We are very excited about Esker's web-to-host connectivity solution," comments Mariotti. His enthusiasm is understandable. Internet-based banking is revolutionising the way credit unions and community banks do business, and with Esker, Financial DataCorp is ideally positioned to take advantage of the changes. "The web browser will provide a seamless look and feel across our counter-based and Internet banking products." He continues. "The interface is so easy to use and gives the teller exactly what they need - all the necessary information to deal with customer quickly and effortlessly."



### For more information, visit Esker's Web Sites:

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