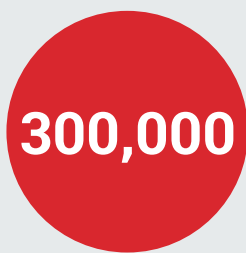




SCHIBSTED SPAIN

STREAMLINING THE DELIVERY OF 300,000 INVOICES THANKS TO AR AUTOMATION



INVOICES SENT ANNUALLY



INVOICES AVAILABLE ON PORTAL



CUSTOMERS LEVERAGING PORTAL

BACKGROUND

Schibsted Spain, a leader in digital media and online classified ads, was looking to automate the delivery of its customer invoices. The company also wanted to provide its customers with a self-service web portal, enabling them to access their invoices, check payment due dates, and report any invoice or payment discrepancies.

One of Schibsted Spain's customers, the Spanish Public Administration, requires its suppliers to send e-invoices to the FACe platform, making it important to select a solution able to issue e-invoices compliant with government regulations. Additional requirements included: minimal impact on existing platforms and the ability to access invoices via a portal.

SOLUTION

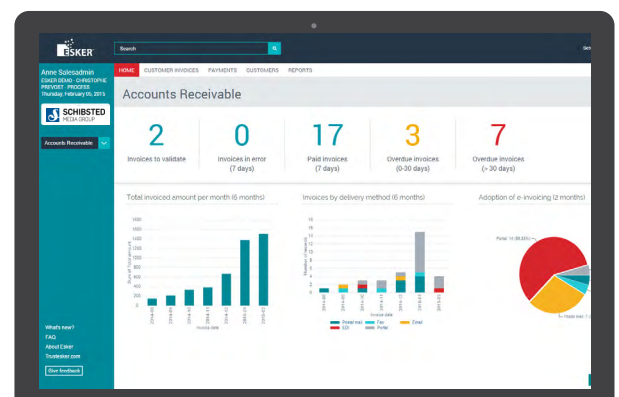
Schibsted Spain selected Esker's cloud-based Accounts Receivable solution to automate the delivery of its 300,000 annual invoices, with a majority of invoices made available on its personalized portal.

Administrators from Schibsted Spain's billing and collections department use the same Esker interface to resolve invoice complaints from customers.

Implemented in a just few weeks, Esker's solution now enables Schibsted Spain to send e-invoices to customers in both the private and public sectors. With a few clicks, the company can send invoices directly to the FACe platform.

Schibsted Spain also appreciates Esker's numerous solution features including:

- Real-time invoice tracking
- Invoice delivery according to customer preferences (e.g., email, FacturaE, portal) and the ability for customers to easily change their delivery preference via a portal
- Read-receipt e-invoice notification
- Automatic electronic archiving
- Document grouping for the same recipient in a single envelope
- Record of invoice complaints and subsequent resolution (e.g., credit note, etc.)





"Automating invoice delivery eliminates the complexity of having to know the various formats based on a customer profile."

Fernando Gabás | ERP Manager | Schibsted Spain

BENEFITS

Esker has helped Schibsted Spain achieve many benefits, including:



Automated delivery of e-invoices
(electronically-signed FacturaE XML and PDF).



Communication with the Spanish Public Administration's platform and invoice submission directly to the FACe platform.



Improved invoice traceability and dispute resolution thanks to end-to-end tracking and document archiving.



Enhanced collaboration and communication with a portal where customers can receive invoices, track delivery status, access archived invoices and resolve disputes.

"Esker automatically selects the delivery method: by portal, PDF or via FACe. We greatly appreciate the efficiency it has brought the invoicing process, and our customers find it much more convenient and transparent."

Fernando Gabás | ERP Manager | Schibsted Spain

ABOUT SCHIBSTED SPAIN

Schibsted is a Norwegian media group, whose international business focuses on classified ads. Founded in 1839, the company is now listed on the Oslo Stock Exchange and is particularly active in Norway, Sweden, Denmark, Switzerland, Estonia, Finland, France and Spain, where it owns several newspapers, TV stations, radios, multimedia products, etc.

Schibsted also owns, under the name Schibsted Spain, the online job site infojobs.net, the automobile portal coches.net, the real estate portal fotocasa, and the general buying and selling websites vibbo and Milanuncios.

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